

Whole Health KC, LLC

FINANCIAL POLICY

Session Fee:

\$150.00 per 50-minute session

Cancellation Policy: Although we recognize that unanticipated conflicts sometimes arise, it is the expectation of Whole Health KC, LLC that you will contact your therapist to cancel scheduled appointments. If you do not show for an appointment or do not contact the therapist to cancel the appointment 24 hours in advance, all future appointments will not be honored unless speaking to the therapist first, and you will be charged the full fee for the missed session.

*** Cancellation due to emergency, sudden illness or severe weather will be considered exceptions.*

Phone Call and E-mail Communication:

Phone calls and/or e-mails to or from you, or on your behalf, that are less than 15 minutes will be considered a free consultation within reason. Phone calls and/or emails that are 15 minutes or longer are subject to a \$45 consultation charge. These fees will be charged directly to your debit/credit card on file.

Record Requests and Court Involvement:

Whole Health KC, LLC is available to provide the services below, when provided with a minimum of 5 business days' notice:

Verification of services – letters to physicians, employers, schools - \$25.00

o Short notice request (less than 5 business days) - \$50.00

Reports for court – \$175.00

o Short notice request (less than 5 business days) - \$350.00

Court Testimony; Deposition - \$750.00

o Short notice request (less than 5 business days) - \$1,500.00

Payment Methods:

Payment by cash, check, credit card, or HSA is due at the time of service. Please note, a \$25.00 fee will be added to your account for each check that is returned.

Whole Health KC, LLC contracts with IVY Pay billing services to process all payments. IVY PAY is formatted to comply with HIPAA requirements to protect your health and financial information.

My signature below indicates that I understand and agree to the above financial policies:

Signature: _____ Date: _____

Therapist: _____ Date: _____